



REGISTERED NATIONAL STANDARD

UNIT OF COMPETENCY

Title:	Tongan culture and heritage				
TQF Level:	3	Credits:	15	Version:	1
National standard code:	NS006-03				
Associated qualification (and code):	National Certificate in Tour Guiding Level 3				
Approval date:	27 December 2018	Review date:	27 December 2023		
Purpose:	Prepare for a guided interpretation applying knowledge of cultural, factual characteristics and attributes relevant to visitors.				
Learning Outcome 1 (LO1)	Identify, and explain the history of natural and cultural attractions and sites in Tonga tourism.				
Performance standards	1.1 Identify Tongan natural attractions and significant sites; 1.2 Explain the history of Tongan natural attractions and significant sites				
Learning Outcome 2 (LO2)	Explain the cultural significance, and demonstrate correct pronunciation, of Tongan place names.				
Performance Standards	2.1 Explain the meaning of Tongan place names which are tourist attractions and sites.				

	<p>2.2 Explain the cultural significance of Tongan place names which are tourist attractions and sites;</p> <p>2.3 Demonstrate correct pronunciation of Tongan place names.</p>
Learning Outcome 3 (LO3)	List and use a range of Tongan greetings and farewells in tourism
Performance standards	<p>3.1 List and use a range of appropriate Tongan greetings in tourism (utilizing the correct forms of the Tongan language for the three lexical levels <i>Tu'i, Hou'eiki, Kakai</i>)</p> <p>3.2 List and use a range of appropriate Tongan farewells in tourism (utilizing the correct forms of the Tongan language for the three lexical levels <i>Tu'i, Hou'eiki, Kakai</i>)</p>
Learning Outcome 4 (LO4)	Explain the importance of respecting traditional customs and practices in tourism
Performance standards	<p>4.1 Respecting of a traditional customs and practices is explained;</p> <p>4.2 Respecting of Tongan customs and practices relevant to a specific tour is explained;</p> <p>4.3 Respecting of Tongan customs and practices relevant to a site is explained.</p>
Pre-requisites	N/A
Co-requisites	N/A
Underpinning skill and knowledge	<ul style="list-style-type: none"> • Communication - Ability to speak, read and write Tongan and English with high school level fluency; • Cultural awareness - Knowledge of Tongan culture and history • Planning
Suggested assessment methods	<p>Final examination (40%)</p> <p>Course work (60%):</p> <p>Examples:</p> <ul style="list-style-type: none"> • Oral presentation • Role play scenarios • Essays • Critiquing real life or recorded scenarios
Resource requirements	<ul style="list-style-type: none"> • Computer with internet access

	<ul style="list-style-type: none"> • Conventional classroom resources • Projector and screen • Relevant readings • Other relevant printed materials such as photographs and maps
Moderation arrangements	<p>Provider Moderation processes, OR TNQAB Moderation processes:</p> <ul style="list-style-type: none"> • Pre-marking • Intra-marking • Post-marking
Requirements to complete this unit	Learners must achieve at least 50% in all coursework, and examinations.
Public comments on unit	Please contact TNQAB National Qualifications Unit (email EnquireNQ@tnqab.to or Telephone 28136) if you like to discuss or suggest changes to the details of this unit.