



REGISTERED NATIONAL STANDARD

UNIT OF COMPETENCY

Title:	Tonga as a tourist destination				
TQF Level:	3	Credits:	10	Version:	1
National standard code:	NS002-03 (tentatively coded as CS301/TG302)				
Associated qualification (and code):	1. National Certificate in Customer Service Level 3 (QR-03-NQ-018-01-0903-18-01) 2. National Certificate in Tour Guiding Level 3 (QR-03-NQ-018-02-0903-18-01)				
Approval date:	27 Dec 2018	Review date:	27 Dec 2023		
Purpose:	Demonstrate knowledge of Tonga as a tourist destination and identify and describe Tongan man-made and natural tourism attractions and products.				
Learning Outcome 1 (LO1)	Locate and describe significant tourist attractions, activities, services and facilities on a map of: <ol style="list-style-type: none"> a) Tongatapu; b) 'Eua; c) Ha'apai; d) Vava'u; e) Niuatoputapu; and f) Niuafu'ou. 				

Performance standards	<p>1.1 Significant tourist attractions are located on a map and described in detail.</p> <p>1.2 Significant tourist activities are located on a map and described in detail.</p> <p>1.3 Key tourism and hospitality services and facilities are located on a map and described in detail.</p>
Learning Outcome 2 (LO2)	Identify and describe man-made Tongan tourism attractions and products
Performance Standards	<p>2.1 <i>Man-made tourism attractions</i> are compared and contrasted to <i>man-made tourism products</i>.</p> <p>2.2 Man-made tourism attractions in Tonga are identified and described in terms of their significance to Tongan culture and history.</p> <p>2.3 Man-made tourism products in Tonga are identified and are described in terms of their potential for the tourism and hospitality industry.</p>
Learning Outcome 3 (LO3)	Identify and describe natural Tongan tourism attractions and products
Performance standards	<p>3.1 Natural tourism attractions in Tonga are identified and described in terms of their significance to Tongan culture and history.</p> <p>3.2 Natural tourism products in Tonga are identified and described in terms of their potential for the tourism and hospitality industry.</p>
Pre-requisites	N/A
Co-requisites	N/A
Underpinning skill and knowledge	<p>a) Ability to speak, read and write Tongan;</p> <p>b) Basic geography of Tonga;</p> <p>c) Use of a mobile devices, computer for word processing; Internet and using tools such as Google Maps.</p> <p>d) Communication and providing clear instruction</p>
Suggested assessment methods	<p>1) <u>Final Examination (40%)</u></p> <p>2) <u>Coursework (60%):</u></p> <p>a) Mid-semester test (10%);</p> <p>b) Written assignment (50%) focused on learning outcomes:</p> <p>i. Research essay;</p>

	<ul style="list-style-type: none"> ii. Map creation (e.g. printed on canvas) – in groups or individually; iii. Google map assignment (e.g. Creation of Google maps; Adding own photos (of places/activities/sites) to a Google map, etc.) – in groups or individually
Resource requirements	<ul style="list-style-type: none"> • Computer with Internet access • Calculator • Conventional classroom resources • Maps of Tonga and places in Tonga, • Relevant readings and other printed resources.
Moderation arrangements	<p>Provider Moderation processes, OR TNQAB Moderation processes:</p> <ul style="list-style-type: none"> • Pre-marking • Intra-marking • Post-marking
Requirements to complete this unit	Learners must achieve at least 50% in all coursework, and examinations.
Public comments on unit	Please contact TNQAB National Qualifications Unit (email EnquireNQ@tnqab.to or Telephone 28136) if you like to discuss or suggest changes to the details of this unit.